

South Canterbury
**TOGETHER
REDUCING
WASTE** 

Waimate's kerbside rubbish & recycling service



Waimate
District Council

South Canterbury
**TOGETHER
REDUCING
WASTE** 

Vision

“A sustainable community that is able to reuse, recycle and recover discarded resources and minimise residual waste to landfill, while ensuring protection of public health and the environment.”

Let's get recycling

South Canterbury is on a waste minimisation journey, working together for a greener tomorrow. Our kerbside rubbish and recycling service will make it easier for you to recycle more and send less to landfill.



Getting started

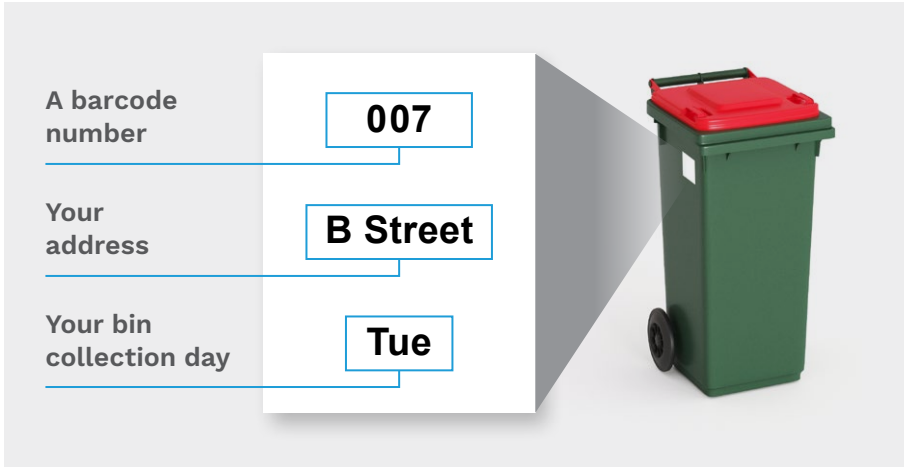
Your standard set of rubbish and recycling bins include:



The bins and crate allow for glass, mixed recycling and organics to be collected as separate streams for recycling.

Our kerbside collection service operates fortnightly for mixed recyclables and rubbish, and weekly for glass and organics.

Check the sticker on the side of your new bin, it should have:



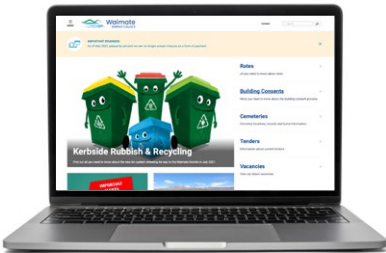
If you are missing your crate and bins:

Contact Waimate District Council who will be happy to assist.
You can contact the team via:

- waimatedc.govt.nz
- 'Waimate Bins' App
- by phone on 03 689 0000
- by email council@waimatedc.govt.nz

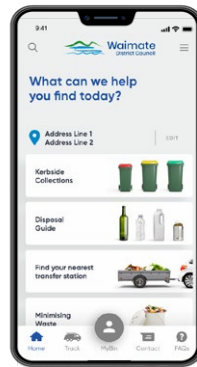
Your bins are collected on different weeks

For your collection calendar you can:



Visit

waimatedc.govt.nz
to download a
collection calendar



Download

the Waimate Bins App
which can give you your
weekly reminders on which
bins to put out



Place your bins at the kerbside before 7am

Your red rubbish bin, green organics bin and blue glass crate will be collected one week, the following week your yellow recycling bin, green organics bin and blue glass crate will be collected (refer to below).

Recycling and Rubbish Week:



Recycling Week:





Glass recycling

Glass bottles and jars need to go in the blue glass crate, not your yellow recycling bin. Please keep glass below the top of your crate. Place all other recycling (plastics, tins, cans, paper and cardboard) in the yellow recycling bin.

Yes

Glass bottles

Rinsed with lids and caps off
Place lids and caps in red rubbish bin



Glass jars

Rinsed with lids and caps off
Place lids and caps in red rubbish bin



Your glass will not be picked up if it's mixed with other recycling.

No

Window or mirror glass

If broken wrap securely in paper or plastic packaging and place in red rubbish bin. Complete and intact windows can be taken to the Waimate Resource Recovery Park



Broken glass

Wrap broken items securely in paper or plastic packaging to protect our rubbish collectors and place in red rubbish bin. Place lids and caps in red rubbish bin



Light bulbs

Wrap broken items securely in paper or plastic packaging to protect our rubbish collectors and place in red rubbish bin








Broken tableware

Wrap broken items securely in paper or plastic packaging to protect our rubbish collectors and place in red rubbish bin





Other glass items

Other re-use or recycling options	Television or computer screens Take to the e-waste recycling at Waimate Resource Recovery Park	
	Liquids Empty and rinse bottles first, and place in blue recycling crate	
	Food Empty and rinse jars of all food items, place in blue recycling crate	
	Drinking glasses (unbroken) Reuse shop	
	Pyrex or other glass cookware (unbroken) Reuse shop	



Mixed recycling

You can use the yellow recycling bin for mixed recycling (except glass). Rinse all plastic, tins and containers before placing in recycling bin. Please empty any liquids, scrape off grease and any leftover food – **this is to avoid contamination of the recyclable items.**

Caps and lids need to be taken off and put in the red rubbish bin. Please don't put your recycling in bin liners or plastic bags. Dirty items or bottles containing liquids will be treated as waste and sent to landfill.

Yes

Paper

If wet, place newspapers in red rubbish bin.
Place glossy paper in red rubbish bin



Cardboard

Boxes, egg trays. Must be flattened and dry.
Place glossy cardboard in red rubbish bin



Plastic containers

With numbers 1, 2 and 5 in the triangle



Tins and cans

Place aerosol cans in red rubbish bin





No

Glass

Empty and rinse bottles and place in blue glass crate



Batteries

Take to Waimate Resource Recovery Park or Waimate New World for recycling



Caps and lids

Place in red rubbish bin



Drink cartons

Place in red rubbish bin



Polystyrene

Take clean polystyrene and styrofoam to the Waimate Resource Recovery Park for recycling. Place dirty polystyrene and styrofoam in red rubbish bin



Soft plastics, wrappers and bags

Place in red rubbish bin



Disposable nappies and sanitary items

Place in red rubbish bin





No

Electrical items

Take items to the Waimate Resource Recovery Park for recycling



Clothes, toys, shoes

Take items in good condition to reuse shop or take clothing and textiles to the clothing bins at 6 Gorge Road, Waimate



Pots and pans

Take items in good condition to reuse shop



Medical waste

Discuss options with your local pharmacy





Organics

You can put your food scraps and green waste straight into the bin. Keep bin closed to keep animals out.

If you compost at home, keep it up! Composting is a great way to process green waste and compostable items that cannot be accepted in your organics bin. **Items placed down a sink disposal unit go to wastewater, so it's best to use your green organics bin where possible.**

Yes

Food waste

Coffee grounds, eggshells, fish, fruit and vegetable scraps, cheese and meat (raw or cooked)



Garden waste

Branches, flowers, leaves, weeds, lawn clippings (unsprayed) and untreated wood





No

Plastic bags

Plastic bags, wrap, strapping or plant pots.
Place in red rubbish bin



Fast food containers

Fast food wrappers, bags and boxes with a plastic or wax coating. Place in red rubbish bin



Ash

Once cooled wrap in paper or plastic packaging and place in red rubbish bin



Treated wood

Place in red rubbish bin



Sprayed lawn clippings

Place in red rubbish bin



Bricks, concrete and metal

Take metal, bricks and concrete to the Waimate Resource Recovery Park for recycling



Green waste

Flax, palm, cabbage tree and rhubarb leaves
Place in red rubbish bin



Gravel, dirt and soil

Take to Waimate Hardfill site





Rubbish

The red rubbish bin has all contents sent to landfill and should be the last resort for any household material.

Yes

General household waste

Crockery, crayons, takeaway cups, toothpaste tubes, cold extinguished cigarette butts and disposable cutlery



Lids and caps

Lids from bottles and containers



Disposal nappies and sanitary items



Food wrappers

Fast food wrappers, bags, boxes with plastic or wax coating



Polystyrene and styrofoam

Take clean polystyrene and styrofoam to the Waimate Resource Recovery Park for recycling. Place dirty polystyrene and styrofoam in bin



Soft plastic, wrappers and bags





Yes

Timaru District Council approved biodegradable bags



Brightly coloured shredded paper



Plastic strapping, ties and tubing



Biodegradable bags and products



Green waste
Flax, palm, cabbage tree and rhubarb leaves



Broken glass
Wrap in paper or plastic packaging



Ash
Once cooled wrap in paper or plastic packaging





Yes

Takeaway containers

Takeaway containers with food residue



Paper hand towels , wet newspaper, serviettes and tissues



Animal droppings and fur

Wrap animal droppings in paper



Aluminium trays and foil





No

Batteries

Take household batteries to Waimate Resource Recovery Park or Waimate New World for recycling



Medical waste

Discuss options with your local pharmacy



Hazardous waste

Take to Redruth Resource Recovery Park



Paint

Take to Redruth Resource Recovery Park



Reusable items

Reuse shop



E-waste

Take to Waimate Resource Recovery Park for recycling



Used oil

Take to Waimate Resource Recovery Park



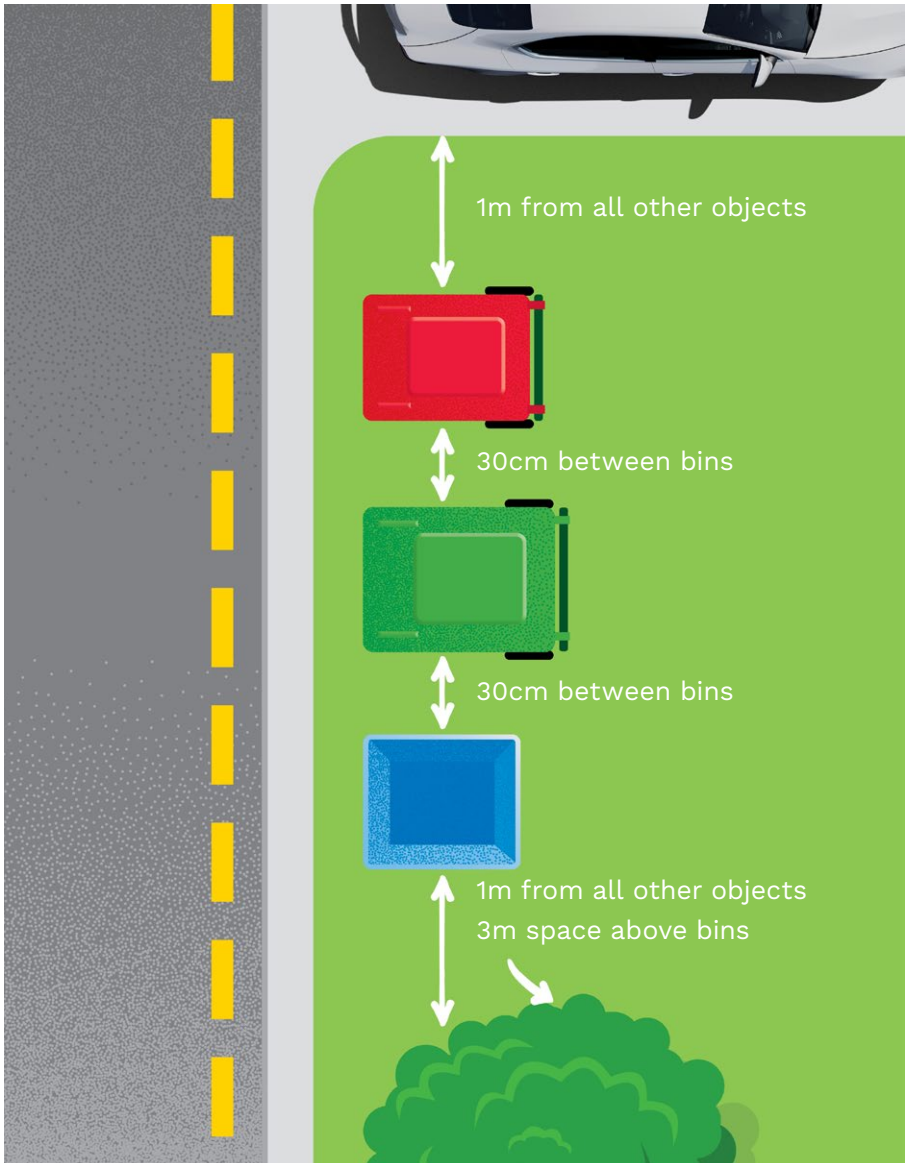
Presenting your bins for collection

You will not have to put all four bins out at once.

Make sure the bins are out on the kerbside before 7am on your collection day. Please keep lids closed and do not overfill (this can cause wind-blown litter issues).



- Bins should be placed as close as possible to the kerb and should not block any driveway entrances
- It's important your wheelie bins face the street, so the lids open the right way when the contents are tipped into the truck
- Space should be left around the wheelie bin to allow the truck to lift it safely without knocking over the other bins or hitting fences and poles
- Don't place your rubbish or recycling out in bags, boxes or other containers
- Bin lids must be closed
- Our trucks will only pick up Waimate District Council bins
- Bring all bins inside the property on the day they're emptied



Our smart trucks have cameras. The cameras will allow us to check the correct bins are placed out on time and presented properly for collection. Drivers can also use the cameras to view the contents of the bins as they're emptied, which will help to avoid contaminated recycling. This will improve the compliance of the rubbish and recycling service and the health and safety of our drivers.



Multiple unit dwellings (MUD) shared driveways and cul-de-sacs

If you can't fit the bins directly outside your property, please work with your neighbours to find a safe and appropriate location to place your bins. This may mean some residents have neighbours' bins outside their property on collection day.

Wheeling bins down a long or steep driveway

You could consider using wheelie bin tow bar hitches to move bins to the kerbside for collection. These can be purchased from Waimate District Council reception.

Putting bins out in wild weather

Bin clips, to prevent contents spilling, can also be purchased from Waimate District Council reception.

Need assistance with the bins?

Assisted collections are available to residents who due to age or a medical condition cannot physically deliver their rubbish and recycling to the kerbside for collection. They must also be living alone or not have an able bodied person available to complete this task for them. Eligible residents will need to complete an application form and attach supporting medical evidence. Please contact us by phone on 03 689 0000, or visit waimatedc.govt.nz or email council@waimatedc.govt.nz to request an application form.

Contaminated recycling

If your recycling contains a high amount of non-recyclable items, then it may get left behind. Information on what was incorrect will be provided and we will work with residents to make sure they understand what can/cannot be recycled. If there is continued and deliberate contamination after further education, then we may suspend the rubbish and recycling service to that property.

A bin inspector will also carry out random checks on the bins, leaving a green, orange or red tag attached to the bin to let you know how you're going and to help you become a recycling champion.



A green tag means everything in your bin was recyclable. Well done!



An orange tag means there were some non-recyclable items in your bin. Your bin was collected, but please double-check what goes where



A red tag means there were non-recyclable items in your bin, so it was not collected. Remove non-recyclable items and place the bin out again on the next collection day



Please consider others when placing bins out for collection, especially in areas near schools and early childhood education centres. Be mindful of other footpath users such as wheelchair users or those with prams.

Bins not collected?

If your bin has not been emptied, look for a sticker that tells you why it was left – perhaps there were incorrect items inside, it was overfilled or presented incorrectly. Remove incorrect and/or excessive items and present your bin correctly on the next collection week for the bin.

If everything was correct and your bin was not emptied, use the Waimate Bins App, call 03 689 0000 or submit a form online to let us know your bin collection has been missed.

Storing your bins at home

The bins and crate are made of durable materials and can be stored outside. Bins and crate can be placed side by side during storage. If bins and crate cannot be stored side by side consider the following storage options:

- Bins under stairs
- Bins inside garage
- Bins outside garage
- Bins in two areas on your property
- Bins in back garden
- Bins outside back door

Caring for your bins

1. Rinse your bins to keep them clean and odour free.
2. Please don't remove tags, stickers or labels from your bin.
3. Please remove from the roadside as soon as possible after collection.
4. Report lost, broken or stolen bins to us as soon as possible. You can also use the Waimate Bins App.
5. The bins belong to the property and are identified by their serial number and embedded radio-frequency identification (RFID) tag.

Make sure you leave them behind if you move.



When the wrong items are put in the recycling bin, organics bin or glass crate they contaminate the recycling and can mean the whole truckload goes to landfill – something we want to avoid.

Preparing items for your recycling bins

To make sure recyclables get recycled (and won't have to go to the landfill) follow these easy steps:



Empty and rinse out all your containers to remove liquids and food scraps. Dirty containers with any residual waste go in the red rubbish bin



Remove caps and lids and place them in the red rubbish bin. Labels can stay on



Flatten cardboard to make more space in your yellow recycling bin. Remove everything from boxes before placing in the yellow recycling bin

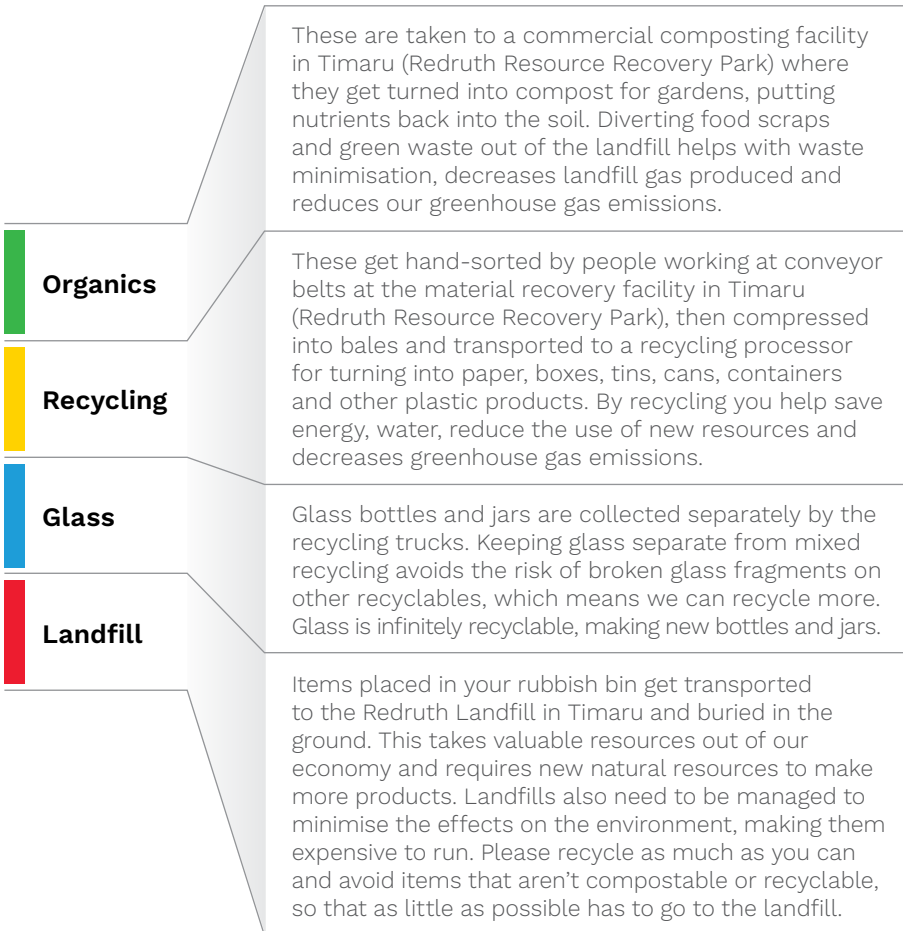


Leave items loose and unbagged



Leave plastic bottles unsquashed so that our machinery can sort them

What happens once my bins are emptied?



Check what can and can't be recycled and learn more about reuse and recycling options for different household materials at waimatedc.govt.nz

Bulk and rural recycling

Large Items and Bulk Recycling

Take large items and bulk recycling to the Waimate Resource Recovery Park.

Resource Recovery Parks

Items that can't fit or aren't allowed in your wheelie bins need to be taken to a transfer station.

Each transfer station has its own list of what it can accept, so make sure you check before taking your items there. They can be found at the following locations:

- **Waimate Resource Recovery Park**

Racecourse Road, Waimate
03 689 6550

Open:

Monday to Saturday: 10am to 4:30pm

Sunday: 12pm to 4.30pm

Public holidays: Closed

- **Redruth Resource Recovery Park**

23 Shaw Street, Timaru
03 687 7200

Open:

Monday to Friday: 7:30am to 4:30pm

Saturday & Sunday: 10am to 4:30pm

Public Holidays: Closed Christmas Day, New Year's Day
and Good Friday

Rural Recycling Depots

The drop-off locations are here:

- **Holme Station Corner**
Holme Station Road, near old Holme Station Saleyards, Maungati
- **St Andrews Village Green**
3 Blue Cliffs Road, St Andrews
- **Makikihi**
Makikihi Truck Park (behind Makikihi Hotel), 36 Waimate Highway, Makikihi
- **Hunter Domain**
Jacksons Bush Road, Waimate
- **Willowbridge**
3 Willowbridge Road, Willowbridge
- **Forks Hotel**
Opposite Waihao Forks Hotel, Hakataramea Highway, Waimate
- **Morven Domain**
23 Morven Beach Road, Morven
- **Glenavy**
3 Fisheries Road, Glenavy
- **Hakataramea**
Wrights Crossing, Hakataramea Valley Road, Hakataramea
- **Station Peak**
5272 Hakataramea Highway, Hakataramea

What goes in your bin

- | | | | | |
|--|--|--|---|---|
| ● Glass
Crate | ● Recycling
Bin | ● Organics
Bin | ● Rubbish
Bin | ● Resource
Recovery
Park |
|--|--|--|---|---|

- Aerosol cans

- Aluminium trays and foil

- Animal - poo and fur

- Ashes (cooled for 7 days)

- Batteries – all

- Books

- Bread, pastries and flour

- Bubble wrap

- Cans (clean)

- Car parts and scrap metal

- Car seats

- Cardboard boxes (clean and flattened)

- Cartons – milk and juice

- Cat litter

- CDs or DVDs

- Cellphones and smartphones

- Cereal boxes (clean and flattened)

- Cereal liners

- Cheese and butter

- Clothing, shoes and textiles. Drop off to a clothing bin or charity if it's reusable

- Coffee grinds

- Coffee pods and sachets

- Computers and electronic devices

- Crockery, ceramics, porcelain (broken)

- Disposable nappies

- Drinking glasses (broken)

- Egg cartons and trays (clean, dry)

- Electrical appliances

- Fast food packaging/containers

- Fish and chip paper, paper towels and serviettes

- Food scraps, fruit and vegetables (including pips)

- Food tins (rinsed)

- Furniture

- Garden – bamboo, cabbage tree leaves, rhubarb leaves, flax and palm leaves

- Garden waste, most cut flowers, pruned branches, leaves and grass clippings (unsprayed)

- Garden pots

- Glass bottles (rinsed, no lids)

- Glass cookware/ovenware (broken)

- Glass jars (rinsed, no lids)

- Hair

- Hoses and plastic tubing

- Junk mail

- Leftover meat, fish and bones

- Lids – plastic and metal bottle/container lids

- Light bulbs – fluorescent

- Light bulbs – tungsten and LED

- Magazines – glossy

- Meat trays – polystyrene

- Meat trays with a number 1 plastic triangle (rinsed)

- Milk bottles with a number 2 plastic triangle (no lids)

- Mirrors (if broken)

- Newspaper and office paper

- Oil containers (empty)

- Oils, e.g. mineral, used engine, gearbox and transmission oil

- Paint and chemicals

- Paper - shredded and glossy

- Plastic bags, e.g. vegetable bags, bread bags, food bags

- Plastic - biodegradable

- Plastic bottles/containers – grades 3, 4, 6, 7 or no grade

- Plastic bottles numbered 1, 2 or 5 (clean, no lids)

- Plastic containers numbered 1, 2 or 5 (clean, no lids)

- Plastic film or wrap – soft plastic

- Plastic ties and strapping

- Polystyrene, including packaging polystyrene

- Sanitary items

- Shells and shellfish

- Smoke alarms (with batteries removed)

- String, twine, rope

- Takeaway cups

- Tea bags

- Tissues

- Toys

- Window glass (broken)

- Wood – treated, stained, oiled or painted

Frequently asked questions

Why was my bin not collected?

If your bin isn't picked up, make sure you:

- **Put it out before 7am on your collection day**

If you missed the cut-off, put the bin out on its next collection week. If it's urgent, take the contents to the Waimate Resource Recovery Park.

- **Have the right collection week**

Check the Waimate Bins App or the collection calendar on our website at waimatedc.govt.nz

- **Look for a tag or sticker that shows an incorrect item was placed in the bin**

If so, the sticker tells you what type of item isn't allowed. Remove the incorrect items and put your bin out on the next collection week for that bin.

Our waste collection contractors are trained to recognise the wrong items placed in the recycling bins. We also carry out random bin audits to check the correct items are being recycled and composted. Please feed the correct items to the right bin so your collection service can continue.

- **Look for a sticker that shows that your bin was too heavy**

- Blue glass crate should be no heavier than 12kg
- Green organics bin should be no heavier than 40kg
- Yellow recycling bin should be no heavier than 40kg
- Red rubbish bin should be no heavier than 20kg

Remove some of the weight and put your bin out on the next collection week for that bin.

- **Don't use bags, boxes or other types of containers**

Items can only be picked up in a Waimate District Council bin. Additional or larger sized bins are available on request (charges may apply).

Contact us if you're not sure why your bin wasn't collected on 03 689 0000 or email council@waimatedc.govt.nz

Is there a backdoor pick-up service if I'm elderly or have limited mobility?

If you require assistance getting your bins to the kerb, you can apply for a service to pick up your bins directly from your property (fee may apply). Learn more about the service and required medical evidence on our website on waimatedc.govt.nz, or call 03 689 0000 or email council@waimatedc.govt.nz

What can I put in my red rubbish bin?

The red rubbish bin is for landfill waste and should be the last resort. Place anything that cannot be reused or recycled in this bin.

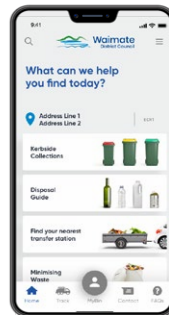
How can I help the environment?

You don't need to use bin liners in your red rubbish bin. Plastic rubbish bags don't break down well in landfill, so why not save the waste and cost of plastic liners by going completely bag-free.

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Download the Waimate Bins App

To access all of your rubbish and recycling information in one place, visit Google Play or the App Store to download the Waimate Bins App onto your smartphone.



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PO Box 122, Waimate 7960

Phone: 03 689 0000
E-mail: council@waimatedc.govt.nz
Web: waimatedc.govt.nz



Waimate
District Council